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|  | **A person taking a selfie  Description automatically generated** | **Srinivasan A****Director/Vice President – IT Services**Enterprising professional with expertise in strategic technology planning, enterprise road map and providing strategic direction on mainframe technology/technical architecture selection & evaluation; targeting senior level assignments with an organization of repute; preferably in Chennai/Bangalore/Hyderabad |

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|  |  **PROFILE SUMMARY** * An accomplishment-driven professional offering **over 20 years** of rich experience in **Delivery and Support of Technology Solutions** in Banking, Insurance, and Asset Management; proficiency in General Ledger processes like Extraction, Mapping, Reconciliation and exception handling for each client based applications
* Exposure to process management standards & models like **PMBOK**
* **Developed IT/AI/OCR road map to optimize resources** within the organization through technology optimization and shared services model
* **Formulated strategic IT transformation & digitization plans** and implemented target operating model leveraging new business enablement, lower costs and streamlined operations Interfaced with stakeholders and identified business needs; bridged the gap between functional groups and technology to foster targeted and innovative solution development
* **Notable success in the setup of entire IT Division and business structure** for a startup from scratch; setting out delivery standards for various operational areas, implementing quality systems & procedures to facilitate a high-quality customer experience, while adhering to the SLAs and business services
* Proven acumen in Migration/Conversion projects of Mainframe Focus into Web focus; maintenance and development services for the code based on Mainframe focus as well as Web focus resulting in cost reduction
* **Acting as a ‘Single point of contact’ for the organization to coordinate with vendors**, delivered excellent results in exceeding quality of service commitments through timely, and resolution of complex issues of production outage & application downtime within set SLA

 **TECHNICAL SKILLS*** **Operating Systems:** UNIX, MVS, WINDOWS
* **Languages:** COBOL, JCL, FOCUS, C, CLIST, CICS, WEB FOCUS
* **Database:** Oracle, DB2, SQL Server, BI Tools – Tableau, Power BI
* **Tools:** ENDEVOR, INSYNC, INTERTEST, INFORMATICA
* .NET Framework, OCR, AI, MS Power Automate, UI/UX, A/B Testing
* **Quality Process:** PMBOK, JIRA
* **SDLC Models:** Agile (SCRUM), SDLC, Water Fall Model

 **NOTABLE ACCOMPLISHMENTS ACROSS CAREER**Award got for going above and beyond call of duties* Recognized for Drives and Delivers Excellence
* Recognized for Helps Clients Succeed
 |  **CORE COMPETENCIES**  Strategic Planning & LeadershipIT Roadmap & Strategic ThinkingAgile/Scrum MethodologiesInfrastructure Management, Task PrioritazationProject/ Program Governance, Change InitiativesClient & Stakeholder ManagementTransformations & DigitalizationTechnology Solution DeliveryApplication Development & MaintenanceTeam Building & LeadershipOral Communications, Strong Analytical SkillsConflict Management, Workload Prioritization **SOFT SKILLS**

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| Team Management & Leadership  |  |
| Mentoring & Coaching |  |
| Quality Management |  |
| Critical Thinking |  |

 **EDUCATION****2003: MCA** from from IGNOU**1992: M.Sc.** (Environmental Science), from PSG College of Arts and Science, Location**1990:** **B.Sc.** (Botany), from AJ College, Location |
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|  |  **CAREER TIMELINE****Nov’03-Feb’05****Apr’07-May’11****Apr’19-Mar’20****Feb’05-Apr’07****TVS Information Systems & Services as Consultant Software Engineer****Xansa (India) Ltd., as Software Specialist****Mphasis an HP company as Delivery Senior Software Engineer****May’11-Mar’19****BNY Mellon Technologies as Project Leader****Workspace Consultancy as Project Manager****Radiant Insurance Broking Pvt Ltd., as Director/Vice President****Since Mar’20****Since Mar’20 Radiant Insurance Broking Pvt Ltd., as Director/Vice President – IT Services****Key Result Areas:*** Achieved reduction in Operational Cost of IT Services 30 to 40%
* Conducting risk assessments of IT systems, providing guidance on risk remediation and ensuring IT control processes are incompliance with internal policies, SOX and regulatory guidelines
* Generating performance reports to the management in terms of teams’ performance and customer satisfaction rates, and presenting various aspects of the tech support business to the top management
* Meeting deadlines without compromising on quality norms and adhering to SLAs; liaising with client and organization groups (e.g. vertical management, technology practices, domains, support teams) including stakeholders at various levels
* Maintaining relationships with stakeholders in Global Technology, Business and Operations, Audit Defining service standards and guidelines, governance structure that act as benchmark for excellent service delivery for multiple global clients by leading teams Front-leading service operations including KPIs, SLA Management, Volumes Management, Headcount & Forecasting Heading, mentoring & monitoring the performance of team members to ensure efficiency in process
* Creating technical design documentation & implementation strategies towards addressing single points of failure in IT services used in the delivery of core business applications
* Maintaining regular reviews and visibility to service requests to proactively address requests with managed service providers, service delivery managers, project managers and other resources to facilitate on-time delivery of requests.
* Rendering technical support in the design and development of products; assisting in the development of new systems and enhancing existing systems based on customer requirements Interacting with team members to ensure smooth progress of project work; monitoring & ensuring adherence to quality norms throughout the implementation process
* Driving end-to-end project management activities inclusive of planning, effort, design, scope, estimation, resource coordination, and delivery as per specified time frames
* Driving a range of vendor management activities including vendor data review, process improvement opportunities, monthly and quarterly reviews

**Highlights:*** Successfully converted from Mainframe DB2 SQL-based code into FOCUS executable code on Web Focus ORACLE environment
* Coordinated with Technology Service Group to initiate/modify new/existing secured transmission setup, test, and implement into systems.
* Generate extraction reports in XLS format from old historical tape datasets as per user request.
* Coordinated in Annual Disaster Recovery activities, Z/OS Upgrade
* Querying databases and customized reporting
* Reduced CPU Time/Cost in order to improve performance on applications by 70-80%

***\*Refer to annexure for project details*** |
|  **PERSONAL DETAILS**Date of Birth: 12th May 1970Languages Known: Tamil and EnglishLocation: Chennai |

**ANNEXURE**

**Project:** BNY Mellon., US **| Designation:** Project Leader **| Duration:** May 2011 to March 2019 **|** **Environment:** Mainframes/Open System

**| Skill/Tools:** COBOL, DB2, JCL, VSAM, Focus, Web Focus, Oracle, ETL, JIRA, SQL Server, C#, .NET Framework **| Role:** Leader

**Responsibilities:**

* Analyzed and delivered technology solutions, stakeholder management, creating technical design documentation
* and implementation strategies, rendered technical support in the design and development of products, drove end-to-end
* project management activities, drove vendor management activities
* Successfully converted from Mainframe DB2 SQL-based code into FOCUS executable code on Web Focus ORACLE environment
* Coordinated with Technology Service Group to initiate/modify new/existing secured transmission setup, test, and implement

into systems.

* Generated extraction reports in XLS format from old historical tape datasets as per user request.
* Coordinated in Annual Disaster Recovery activities, Z/OS Upgrade
* Queried databases and customized reporting
* Reduced CPU Time/Cost to improve performance on applications by 70-80%
* Skilled in browser automation to download, trigger business applications to reduce drastically resource cost, time more over to

increase quality

**Project:** GPSC Sustain (VOMS), General Motors., US | **Designation:** Senior Software Engineer | **Duration:** June 2009 to May 2011

**Environment:** Mainframes | **Skill/Tools:** COBOL, DB2, JCL, VSAM, CA7, and CICS | **Role:** Leader

Managed Data Conversion and Migration of Saturn records from Legal Business Entity “070” to Legal Business Entity “091”. After the close date, eliminate the reference to the current Saturn Corporation Legal Business Entity (LBE 70) for direct material contracts in GPSC Systems.

**Responsibilities:**

* Analyze and design the requirements
* Prepare Technical Design Documents
* Extraction of records from DB2 tables
* Expertise in file matching logic coding programs thru Assembler
* Report Generation by SQL Queries
* Prepare Unit Test Cases, System Test cases with Results
* Guiding the team for Design and Coding
* Fix Production abends and giving on call support by 24 X 7
* IMS & DB2, Z/OS upgradation testing activities
* Disaster Recovery activities

**Project:** VIC Roads, Australia **| Duration:** December 2008 to May 2009 **| Environment:** Mainframes **| Skill/Tools:** COBOL, IMS DB, CICS, DB2, and Mainframe Express **| Role:** Senior Software Engineer

*Leading maintenance activities for applications Vehicle Registration Information Systems, Payment and Collection systems. Convert impacted list of programs/modules from VS COBOL II to Enterprise COBOL programs and doing testing process.*

**Responsibilities:**

* Analyze and design the requirements
* Prepare Technical Design Documents
* Prepare Test Plan and test cases
* Produce Code
* Perform Regression Testing on before and after remediation
* Expertise in coding of CICS/IMS DB and CICS/DB2 programs

**Project:** Xerox, Canada **| Duration:** May 2008 to November 2008 **| Environment:** Mainframes **| Skill/Tools:** COBOL 390, IMS DB, JCL, VSAM, CICS, ENDEAVOR, FOCUS language **| Role:** Senior Software Engineer

System needs to be retired from the existing IMS XCL legacy system for that migrate the data from IMS database to oracle systems and vice versa. Removing and adding changes of databases from the PSB’s. Evaluate and Validate process from IMS GL while transferring to oracle GL. There are outbound, inbound feeds of data between IMS data repository and Oracle Data Warehouse. Needs to check interface tables by doing batch validations as well as online also

**Responsibilities:**

* Coding, Unit Testing, System Integration Testing, User Acceptance Testing, Parallel Testing and Base Case Testing
* Preparing UAT JCL and the same JCL turnover into Production JCL
* Expertise in COBOL, IMS DB Coding programs
* Running overnight batch feeds for the client need
* Code review to the subordinate members of the teams

**Project:** State farm Bank, US **| Duration:** April 2007 to April 2008 **| Environment:** Mainframes **| Skill/Tools:** COBOL 390, JCL, VSAM, CICS, ENDEAVOR, CA-**7 | Role:** Senior Software Engineer

It is a leading bank in US providing all customer oriented financial products like accounts, deposits and more support with mutual fund and insurance sector. We primarily (InfoPoint team) giving support for back-end processing for nearly 12 applications to the client.

**Responsibilities:**

* Attending all activity status meetings (daily & weekly) and preparing documentation
* Solving Batch abends during production cycle run on daily basis
* Giving solution to Customer requests by CR and clients by PSR
* Produce Code
* Expertise in impact Analysis for CR

**Project:** Experian UK. Nottingham **| Duration:** October 2006 to March 2007 **| Environment:** Mainframes **| Skill/Tools**: COBOL 390, VSAM, JCL, CICS, DB2, Change man, Intertest, File Aid **| Role:** Software Specialist

Experian is a global information services company, dedicated to helping organizations and consumers make commercial and financial decisions with greater confidence and control. Our vision is for Experian's people, data and technology to become a necessary part of every major consumer economy around the world. The mechanism used to process applications comprises of components to:

* Receive and send transactions from and to the calling system
* Control the flow of application processing
* Direct requests for services to the appropriate server modules

**Responsibilities**

* Expertise in CICS programming
* Preparing Unit Test Cases and Results

**Project:** Centrica, UK **| Duration:** February 2005 to September 2006 **| Environment:** Mainframes **| Skill/Tools :** COBOL 390, JCL, VSAM, DB2, Micro FOCUS COBOL, HP Open View **| Role:** Software Specialist

**Responsibilities**

* British Gas is a British-owned company. As part of the Centrica Group, they provide gas, electricity and home repair services to millions of customers in Scotland, Wales and England. In fact, they are the UK's leading energy and Home Services provider
* Giving Production Support and Detailed analysis on Service calls and giving them timely solution
* Maintains the customer details pertaining to the consumption of electricity, payment details, billing, metering

**Project:** TVS, India **| Duration:** October 2003 to January 2005 **| Environment:** Open Systems **| Skill/Tools:** MF COBOL, SCO Unix, Animator **| Role:** Consultant Software Engineer

The Product, which is developed for the Computerization of entire activities of a Vehicle Dealership unit. It consists of five modules namely VMS, IMS, WMS, FAS and General Module. It integrates all the activities and makes the processes to ease. The VMS Module deals with the Vehicles Sales related activities such as Booking, Invoicing. The IMS Module satisfies the requirements of the Sales & Stock of Spare Parts. The WMS Module deals with service-related activities. In this module, the data are transferred from the other three modules which will avoid the repeating data entry of Invoices, purchases., CORE system is Finance modules. All the business transactions are transferred into FAS from the respective modules. And also, all other options such as PCV, JV, BV and more, are available in FAS Module. Another module available is Accounts Payable in which the Payments given to supplier are maintained accurately. Similarly, the Ledger processing is also done for all the business transactions done

**Responsibilities**

* Maintenance of existing system
* Designing and developing of programs
* Report Creations
* Expertise in COBOL programming, Testing and Implementation