

LALIT KUMAR

CONTACT



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SKILLS

- Multitasking, Positive Attitude, organized, developed, supported, created, analyzed, improved, optimized, solved.
- Team Leadership

ROLES AND RESPONSIBILITIES

- Worked in Intelenet global services private limited (Gurgaon) as customer care executive for 1 and half year (in Vodafone inbound process.
- Currently working under a Surveyors and loss assessors firm as Deputy Manager. I am working in this organization from last 8 years. Leading team of 07 Peoples and coordination. Further, in last 08 years I have handled approx. 5000+ claims of Marine Department.
- Currently doing Associate from IIRM
- I have taken marine training from Mr. Sagar Sanyal & Mr. Suhird Kamra.
- Quick & smart learner.
- Delegation.
- Empathy.
- Project management.
- Communication.
- Planning.
- Negotiation.
- Problem solving.
- I Started a carrier as Backend operation in surveyor firm and currently I am working as Deputy Manager and handling claims approx. 100 and above in a month
- Providing our services to leading insurers like. ICICI Lombard, Reliance General Insurance, New India Assurance, Liberty General Insurance Ltd.

Detailed Manager effective at creating positive environments where employees can thrive and succeed. Reliable and aware of direct competitors and strategies. Looking for new management role where hard work and dedication will be highly valued.

EXPERIENCE

From January 2014 - Current

Manager at IAR Insurance Surveyors and loss assessors

From January 2013 to January 2014

customer care executive Intelenet global services private limited, Gurgaon

EDUCATION

01/2022

Associate

IIRM, Hyderabad

Percentage: 65

01/2016

B.Com

Himalyan Gharwal University

Percentage: 62

01/2011

12th

C.B.S.E Delhi

Percentage: 58

PROJECTS

- Leading Marine Team
- Handling marine claims
- Team Management

- Re-organized something to make it work better.
- Identified a problem and solved it.
- Come up with a new idea that improved things.
- Developed or implemented new procedures or systems.
- Worked on special projects.
- Received awards.

PERSONAL INFORMATION

Age / Date of birth: 01/14/92

HOBBIES AND INTERESTS

Reading newspaper, watching movie, enjoy with family

LANGUAGES

English, Punjabi, Hindi: First Language