Jyoti Prakash

Sukhbeer Nagar Near Rohini Sector 38 New Delhi 110081
9560433867 | jyotiprakash981009@gmail.com

in https://www.linkedin.com/in/jyoti-prakash-3495761b3

OBJECTIVE

A productive Relationship manager adept at assessing the financial needs of various clients and offering them banking and financial advisory with focus on applying knowledge of common financial products and services.

EXPERIENCE

ICICI BANK
Relationship Manager

02/02/2022 - 29/07/2024

Completed the assigned tasks of providing financial advice to customers in choosing financial products and services

Performed responsibilities of selling banking products and services as well as sourcing and maintaining relationships with customers.

Assisted customers with checking balances, responded to questions about accounts, resolved complaints, and supported on-line banking transactions

Performed the responsibilities of assisting banking relationship manager in developing sales and marketing goals and objectives.

INTERNSHIP

WOMENITE| HUMAN RESOURCE DEVELOPMENT| MAY-JUNE 2021
Scheduling interviews with candidate

Coordinating with other departments
Mentoring interns to achieve organizational objective

LEGAL INTERN
YOUTH EMPOWERMENT FOUNDATION
JANUARY - APRIL 2022
Assisted in drafting and reviewing legal documents and contracts.
Conducted legal research and analysis to support ongoing cases

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ADDITIONAL CERTIFICATIONS

Digital Marketing

NIIT Foundation

Logistics

Computer

Personality Development

EDUCATION

Bhagat Phool Singh Mahila Vishwa Vidhalaya
2021-2023
MBA Finance & Marketing
A+

Bhagat Phool Singh Mahila Vishwa Vidhalaya
2016-2021
B.B.A L.L.B
A+

SKILLS

Data collection

Complaint Handling

Lead Generation

Customer Service

Client Acquisition

IT SKILLS

DCA / ADCA

PERSONAL DETAILS

Date of Birth : 09/10/1998

Marital Status : Single

Nationality : Indian

Gender : Female

LANGUAGES

Hindi

English

DECLARATION

DECLARATION:
I hereby declare that the information furnished above is true to the best of my knowledge.

JYOTI PRAKASH